

C. Gerhardt GmbH & Co. KG
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Königswinter, June 2026

Important Notice regarding the Use of C. Gerhardt Consumables

Dear valued customers,

Thank you for your continued trust in our analytical instruments and our company.

Ensuring accurate and reliable analytical results is our highest priority. To achieve this, our company maintains strict quality controls, not only for our instruments but also for the consumables and accessories specifically designed for each instrument.

Recently, we have become aware of instances where the use of third-party consumables resulted in instrument malfunction, unstable analytical results, reduced repeatability/reproducibility, and further performance-related issues.

We would like to take this opportunity to outline that our consumables are specifically designed, tested, and validated to ensure an optimized instrument performance as well as to maintain the accuracy and reliability of the analytical data produced. To prevent unexpected problems or possible downtime on the one hand and to ensure consistent analytical performance on the other hand, we strongly emphasize using our original C. Gerhardt GmbH & Co. KG consumables exclusively.

Please note that any instrument malfunction, performance issue, or analytical deviation determined to be caused by using third-party consumables may not be covered under warranty, maintenance agreements, or technical support services.

We remain committed to providing the highest standards of product quality and customer support. We sincerely appreciate your understanding and cooperation using original C. Gerhardt GmbH & Co. KG consumables along with our instruments.

Sincerely,



Dr. Lukas Brieger
Area Sales Manager APAC
C. Gerhardt GmbH & Co. KG